



Case History

HM Prison Woodhill discharges their national cleaning contractors

Steve Danks, the Estate and Works Manager at HM Prison Woodhill, a category A male prison, recently took the decision to change their national cleaning contractors at the prison. This was due to becoming increasingly unhappy with their current appointed contractor.

Following an internet search, Steve shortlisted 3 local companies he would approach to request they submit a tender for the cleaning contract for the prison. Rainbow International's branch based in Oxford were one of these selected companies.

Rainbow arranged to meet with Steve, at the prison, within 24 hours of contact to scope out the proposed work. This stood Rainbow in good stead straight away as one of the other contractors attempted to assess the work required over the phone, whilst the other contractor did not return Steve's call.

Rainbow's scope of work at this high security prison included a deep clean to 13 areas including; the main kitchen, staff kitchens, visitor kitchens, training kitchens and all prison block serveries.

Due to the high security at this category A prison, Rainbow technicians were unable to enter the facility with phones, cameras, or any other electrical devices. They also had to adhere to very strict security measures; this included DBS checks for all members of staff attending the site and the meticulous completion of extensive amounts of paperwork prior to the work being carried out. This was to ensure the technicians were given the authority to access the site when the cleaning work was scheduled to begin.

Once on-site, all Rainbow's staff were escorted around the facility with security guards.

Rainbow carried out the initial clean to the 13 areas over a 2 week period, this included doing a week of 14 hour evening shifts so as not to interfere with the general running of the prison. Steve, the prison's Works Manager, was delighted with the deep cleaning Rainbow had carried out and immediately requested for them to jet wash the outside areas of all the prison blocks, which were needing to be cleaned.

Following Rainbow's successful initial clean they were awarded an evergreen deep cleaning contract at HM Prison Woodhill.

Key Facts

Service

- Commercial Cleaning
- Deep Cleaning

Location

- Buckinghamshire

Services Employed

- Full Quotation
- Kitchen Deep Clean
- Power Washing

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